

			<b>Policy #:</b>  P-Privacy-001
<b>PRIVACY POLICY</b>			<b>Current Version : 1</b> <b>Revision Date</b> September 2021
<b>Author</b> N.Doorasamy	<b>Authorised By</b> P. Doorasamy <b>Authorisation Date</b> 21 September 2020	<b>Implementation Date</b> 21 September 2020	<b>Release Date</b> September 2020

Flowpath Clinical & Laboratory Practice is committed to ensuring the privacy and integrity of information submitted by users of our website and / or electronic applications. All personal and private information that is submitted or provided by users will be treated confidentially and will not be disclosed to any person without express consent of the user concerned but always subject to the following:

1. Disclosure of any information provided or submitted by a user will only be allowed to be made where:

- Such information is in the public domain; or
- Flowpath Clinical & Laboratory Practice is obliged in terms of any law, order of court, legal process or other lawful reason to disclose such information.
- Flowpath Clinical & Laboratory Practice may engage third party service providers to perform services on their behalf. These third parties have access to a user's personal information so that they may perform these tasks, and they are prohibited by Flowpath Clinical & Laboratory Practice from using or disclosing the user's personal information for any purpose other than to provide this assistance, except to the extent required by law.

2. Personal information may be disclosed to Flowpath Clinical & Laboratory Practice vendors, suppliers and marketing agents where this information is necessary for them to evaluate and enhance the product and services offered by Flowpath Clinical & Laboratory Practice.

3. Flowpath Clinical & Laboratory Practice may provide general information to third parties which do not contain particular personal information of users such as their names and addresses, and which is intended to be used solely for compiling statistical or demographic information or otherwise.

4. Cookies: Flowpath Clinical and Laboratory Practice does not and cannot control the confidentiality, access to or dissemination of information which is retrieved through the use of "cookies" (small amount of data files) or information retrieved through the collecting and storing of IP addresses of visitors to this website. A "cookie" is a computer file, which is transferred automatically from our website to a user's computer during an online session

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5. Security: Due to the rapidly evolving nature of information technologies, no transmission of data over the Internet can be guaranteed to be completely secure. While Flowpath Clinical & Laboratory Practice are committed to protecting the privacy of website visitors, the organization cannot guarantee the security of any information that you transmit to websites, and you do so at your own risk. However, once the organization receives your information, reasonable safeguards consistent with prevailing industry standards and commensurate with the sensitivity of the data being stored will be used to maintain the security of that information.

6. Links To Other Sites: This service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us, and thus we strongly advise you to review the Privacy Policy of these websites. Flowpath Clinical & Laboratory Practice have no control over, and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

7. Changes to This Privacy Policy: Flowpath Clinical & Laboratory Practice may update our Privacy Policy from time to time – therefore you are advised to review this page periodically for any changes. A notification of any changes will be posted on the new Privacy Policy. These changes are effective immediately after they are posted on this page.

8. Contact Us: if you have any queries or suggestions regarding our Privacy Policy, please contact us at [christopherh@flowpathlab.co.za](mailto:christopherh@flowpathlab.co.za)